OptumServe Technology Services

OptumServe™ Technology Services (OSTS) develops health information technology (IT) solutions for the Departments of Defense, Health and Human Services, Veterans Affairs and other federal agencies to help modernize the U.S. health system.

OptumServe delivers market-driven business and technology solutions that measurably improve the health care ecosystem. Our health IT solutions are distinguished by innovation, quality and vast health care industry experience.

Accelerating health care transformation with technology

Our health IT solutions help to improve experiences and outcomes for everyone we serve, while reducing the total cost of care. As the federal health services business of Optum and UnitedHealth Group, OptumServe offers federal agencies the robust health IT solutions that have proven successful at one of the largest health care organizations in the world—UnitedHealth Group. Our unrivaled health care knowledge, combined with our end-to-end technology allows us to be a unique and reliable partner.

OptumServe is the federal health services business of Optum and the UnitedHealth Group.

OPTUM®

- **OPERATIONS**
- **DATA & ANALYTICS**
- **HEALTH IT**
- **BEHAVIORAL HEALTH**
- **PHARMACY**
- **POPULATION HEALTH**
- **HEALTH SERVICES**
- **CONSULTING & HEALTH POLICY**
- **FINANCIAL SERVICES**
- **RESEARCH AND INNOVATION**

OPTUM Serve™

DELIVER MARKET-LEADING HEALTH IT SOLUTIONS TO FEDERAL AGENCIES

OSTS capabilities
Our health IT solutions include:

Data analytics and management
DRIVING INFORMED, IMPACTFUL DECISIONS

- Data advisory
- Analytics and big data platforms
- Advanced analytics and data science
- Managed BI and data visualization
- Machine learning, AI and IoT analytics
- Information governance and data architecture
- Fraud, waste and abuse

Optum maintains a database covering nearly 240 million de-identified lives of data.

Cloud, platforms and IT operations
DELIVERING SCALABLE, RELIABLE INFRASTRUCTURE AND PLATFORMS

- Cloud advisory
- Migration services
- Transformation services
- Brokerage and integration services
- Network and computing services
- Managed and virtual private cloud (VPC) services
- ITO services

Secure and reliable data centers house 161 petabytes of primary storage capacity.

Enterprise and cloud application services
PROVIDING MODERNIZED, RAPID DELIVERY OF ENTERPISE SYSTEMS

- Application advisory
- Application development
- Application programming interface (API) development
- Application management
- Application modernization and transformation
- COTS implementation and customization
- Testing and quality assurance

OptumServe Technology Services is an established CMMI® Maturity Level 4 organization.

Digital services
OFFERING ENRICHED, INTUITIVE USER EXPERIENCES

- Digital advisory
- Digital enterprise application services
- User experience and user design (UX/UD)
- Digital security services
- Digital strategy and transformation
- Digital application development (DevOps/CICD)

~$3.6B annually is invested by Optum in technology and innovation.

Cybersecurity
PROACTIVELY PROTECTING DATA AND INFORMATION

- Cyber advisory
- Cloud security
- Data protection and privacy
- Identity and access management (IdAM)
- Infrastructure and endpoint security
- Risk management
- Threat and vulnerability

Our enterprise responds to over 1 trillion cybersecurity events each year.

About OptumServe
OptumServe is the federal health services business of Optum and UnitedHealth Group. We provide health services and proven expertise to help federal agencies tackle some of the biggest challenges in health care. We partner with the Departments of Defense, Health and Human Services, Veterans Affairs and other organizations to modernize the U.S. health system and improve the health and well-being of the people they serve.

OPTUM Serve™ **optumserve.com**

Learn more about OptumServe and how our technology solutions can help your agency.
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