

# **Advanced Pharmacy Audit Services**

# How a health plan saved more than **\$1 million** with advanced auditing services

#### **BACKGROUND**

A west coast health plan with more than 285,000 lives enrolled in OptumRx® Advanced Pharmacy Audit Services to prevent and detect pharmacy fraud and recover lost dollars.



#### GOALS

OptumRx Advanced Pharmacy Audit Services applied precision technology and pharmacy audit experts to help the health plan:

Increase plan savings

Reduce losses from fraud, waste, abuse and error

Get in-depth reporting



#### **SOLUTIONS**

To help the health plan catch and address questionable pharmacy activity, OptumRx® Advanced Pharmacy Audit Services:



**Increased claims and pharmacy oversight** by assigning a designated team including expert auditors, pharmacists, financial analysts and managers

analytics and expertise of OptumIQ™

Prevented, detected and recovered losses with technology,

**Avoided dispensing errors** at the point of service with real-time, desktop, on-site and investigative audits

Provided quarterly business reviews, client-specific analytics and audit reports based on powerful algorithms and data mining tools

## RESULTS

Implementing Advanced Pharmacy Audit Services helped the health plan:

\$1.2 million

Reach
116%
savings above recovery target

Realize a
229%
return on
investment

Meet
150%
of its performance
guarantee goal

See how we can help. Contact your sales representative today.

### About OptumRx

OptumRx is a pharmacy care services company helping clients and more than 59 million members achieve better health outcomes and lower overall costs through innovative prescription drug benefit services, including network claims processing, clinical programs, formulary management and specialty pharmacy care. OptumRx is part of Optum®, a leading information and technology-enabled health services business dedicated to making the health system work better for everyone. For more information, visit optum.com/rx/healthplans.



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