Optum

How one California health plan plugged payment leakage

In health care's dynamic landscape, health plans strive to maintain and improve financial performance. Validating claims payment decisions is critical. A secondary editing system can minimize costly overpayments and capture savings. One California health plan used Claims Edit System (CES) Second Pass from Optum to solve its payment leakage problem.

2.1M

members across commercial, Medicare and Medicaid

Goals

- Offer real-time reimbursement estimates.
- Decrease leakage of claim denials.
- Increase auto-adjudication rates.
- Expand editing success business-wide.
- Drive medical cost savings.

Solution

- Deploy CES Second Pass to discover leakage.
- Gather real-time reimbursement metrics.
- Apply customized edits across lines of business.
- Target leakage gaps.
- Close identified leakage.

Results

Reconsideration rates **decreased** to

10%

$13.50

PMPY* savings

* per member/per year

$28.3M annual incremental **savings**

Savings growth ... **156%** ... in **year 1**   **26%** ... in **year 2**

↓ **Decreased**

Cost-recovery efforts

Rebilling

Staffing overhead costs

Provider abrasion

↑ **Increased**

Medical-cost savings

Transparency

Efficiency

Let Optum show you what CES Second Pass can do. **Contact us to learn more about CES Second Pass.**

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