

Readiness Specialist



Optum understands the need for tailoring a unique and comprehensive strategy to help bring employees back into the work setting safely and effectively. By adding a Readiness Specialist to your plans, we can help meet the needs of your unique culture and drive success for your organization, both virtually and at the worksite.



Preparing the worksite for employees' return

A Readiness Specialist will collaborate with you to create a comprehensive well-being strategy that brings together physical environment and programming policy.

To determine what is needed to prepare the worksite, the Readiness Specialist will leverage the Optum Worksite Readiness Assessment playbook. Considerations for preparing the worksite include:

- **Physical work environment** — entryway, common areas, break rooms, meeting rooms, bathrooms, elevators, fitness centers, cafeteria, etc.
- **Communications** — resources, senior leadership, employee messaging and worksite readiness launch
- **Policies, guidelines and protocols** — work shifting and allowances, capacity guidelines, employee transportation, childcare, visitors and employee compliance

Professional guidance you can trust



Change management expertise

Drives evidence-based plan designed from a comprehensive readiness assessment and best practices toolkit



Communications

Provides communication strategy for return-to-work education and engagement including turnkey messaging frameworks and signage



Facility and workforce well-being experience

Refines health engagement strategy to address the diverse social and emotional needs of the workforce while incorporating transitional workplace requirements

Supporting employee health education and well-being

With a foundation of employee health and well-being, the Readiness Specialist has the experience and the know-how to engage employees and support them during this unprecedented time. The specialist have access to a library of content and resources, including:



Health education — FAQs, videos and resources



Mental and emotional well-being — self-guided and coach-facilitated options to deliver a multifaceted behavioral experience



Employee toolkits — ongoing well-being support and encouragement



Custom communications — consultation to assess your organization's unique needs

Optum facilities design and development fast facts

Average of **150 design projects** under management at any given time

Projects completed for **400+ unique clients**

Preferred national vendor for industry leaders

Managed over **\$10M** in equipment purchases in last five years

99% client retention



The value of partnering with Optum

30+ years experience working on behalf of our clients with architects, vendors, property managers and designers to infuse spaces with well-being. With a history of exceeding client expectations, we can help manage multi-location and multi-national wellness programs.

Learn how Optum can help you bring your employees back to the worksite safely and effectively.

Call: 1-866-427-6804

Email: ingenuity@optum.com

Visit: [optum.com](https://www.optum.com)



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